



Mrs. Faye Bailey
Vice President/General Manager
Southeastern Telecom, Inc.
720 Gracern Road, Suite 101
Columbia, SC 29210

Dear Faye,

I would like to express my sincere thanks to you and your entire staff for the cut over to our new NEC NEAX 2400 IPX PBX, our Captaris Automated Attendant and Voice Mail System and Tapit Call Accounting System.

I have never worked with a more knowledgeable and congenial group of people in my twenty-three years at FMU. This project was a huge undertaking, in the fact that we had 1150 stations and 30 years of wiring to redo for the cut over, in a very short period of time. The job was completed on time and in such a professional manner. All of the products installed are excellent and are servicing the University as we had requested.

I would like to thank John Stoker for his excellent training sessions for all of our employees and myself on the voice mail and automated attendant and his overall knowledge of the entire project. I received many compliments from employees about his friendly demeanor and helpfulness.

I would like to thank Jack Walston for training me on the call accounting system and his overall computer knowledge.

I would mostly like to thank Len Pittman. He and his entire crew, Craig Sprinkel, Steve Autrey, Damon White and Jonathan Toms worked tirelessly to complete this project. The entire University and myself appreciate their knowledge; patience and willingness to do whatever it took to meet our deadline. Len was here from the beginning of the project to the end. I am so impressed with his knowledge of the entire project. He also trained me on the programming of the PBX so that I could easily understand and take control of all the systems for FMU.

Faye, I am sure you are proud to have such a wonderful group of employees, as well you should be. I also appreciate the fact that when I call for assistance, someone is always there to assist me. I look forward to working with you and your staff for many years to come.

Sincerely,

Sheron Jacobs
Director of Telecommunications
Payroll and Inventory