

**if** The **Jason Foundation**  
*Working to Give Our Youth A Promise for Tomorrow*  
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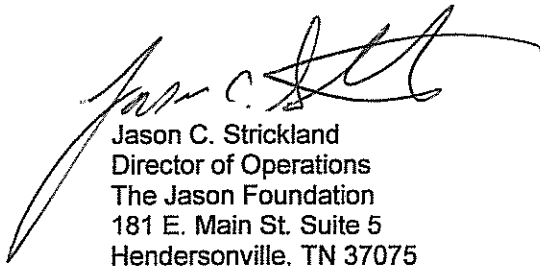
Dear Mr. Murphy,

I wanted to let you know what an absolute pleasure it was working with Mark Middleton over the last couple of weeks. During my first meeting with Mark, I could tell he had the heart of a teacher. He explained, in language I could understand, how the process would work and delivered on promises made in every stage.

I dealt with many contractors through out our building process and Mark without a doubt was one of the most polite and considerate contractors. I am sure you receive many letters such as this one and I normally would not send a letter if it were not for his exceptional customer service attitude. I applaud you in employing such high level associates.

During our installation process, I leaned on Mark's expertise and advice when dealing with other providers of voice and data. Mark's advice and experience saved our company time and money. Mark worked exceptionally well with our other contractors in a team approach which was not always the norm with some of the other contractors.

Again, I really want you to know how much I appreciated Mark!



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