



Memorandum

To: Jason Zoller  
Account Executive  
Southeastern Telecom

From: Anna Nichols

STARS/Center for Youth Issues, Inc. Nashville

Date: 1/11/2005

Re: New Phone System

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Jason, just a quick note to say what a great job your staff did with the installation of our new phone system (Electra Elite IPK). They were very professional and timely.

The transition was seamless. Jennifer Meier did an awesome job training our staff on the new phones, because of her and the technicians we didn't miss a beat.

A Thankful Customer

Anna Nichols  
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