



State of Tennessee
DEPARTMENT OF CHILDREN'S SERVICES

UPPER CUMBERLAND COMMUNITY SERVICES AGENCY
417 East Broad Street * Cookeville, Tennessee 38501
Telephone (931) 520-0200 Fax (931) 520-0080

Wayne Kirby, Vice President – Operations
Southeastern Telecom, Inc.
500 Royal Parkway
Nashville, TN 37214

May 30, 2002

Dear Mr. Kirby,

I wanted to take this opportunity to say how pleased we are with our new Inter-Tel AXXESS communications system.

I would especially like to say how grateful we are to Michael Nash, Trish Crone, Danny Allen and Raymond Waters for their professionalism and expertise. From the initial contact from Michael, through the bid process, to the installation by Canny and Raymond and the training from Trish, we were extremely impressed with the services all provided. Hats off to all of them and to SeTel for such a great experience.

You may use this letter as a recommendation from us at the highest level. Great job everyone!

Sincerely,

Sandy Sauceman
Director of Administration & Human Resources