



THE

HILLER
GROUP INCORPORATED

April 2, 2001

Tony Buffa
Vice President
Southeastern Telecom, Inc.
5439 Beaumont Center Boulevard
Suite 1000
Tampa, FL 33634

Dear Tony:

The Hiller Group, Inc. is a national energy company located in Tampa, FL. We recently purchased a phone system from your company.

Southeastern Telecom was selected after a lengthy review of communication providers. At that time, we believed that your organization provided the best value- price, service, and product support.

I am pleased to say that your staff significantly exceeded our highest expectations. In the sales area, Jennifer Tresbesch was courteous, professional and paid attention to the details. Our product trainer, Susan Singleton, did a fantastic job educating my staff on the features and benefits.

The installation team of Kerry Adams, Kirk Pomp, and Rolando Perez completed this positive experience. This team stayed very late into the night until the system was operational. They were very positive and hard working despite having to put in the extra hours.

Thanks again to your wonderful staff.

Sincerely,

Martin H. Hiller
President

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Cc: John Weinzetle, Southeastern Telecom, Inc.